ISSO H-1B Portal Training Guide for Departmental Administrators

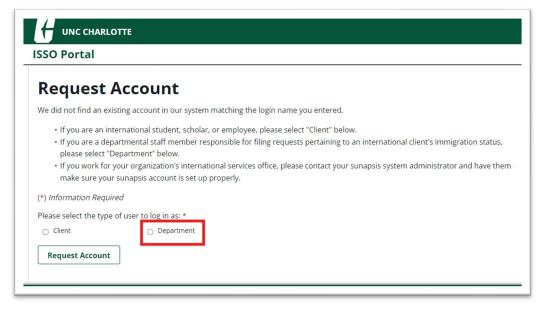
Requesting Departmental Access

If you do not have access as a Departmental Administrator (Business Officers, Business Service Coordinators, etc.), below are the steps you will follow to request access. Reminder: the department admin will be submitting the sponsorship request on behalf of the faculty supervisor (in most cases, this is the department chair).

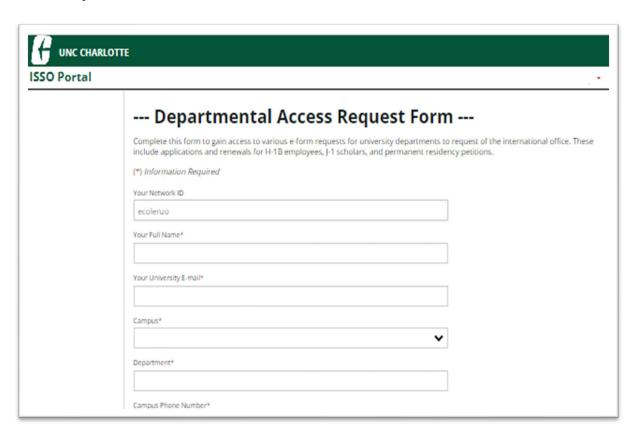
Go to https://issoportal.charlotte.edu/ and Login with your NinerNET ID and Password



Select **Department** for your user type



• Enter your information and submit



Creating or Looking-up the Employee Record in the ISSO Portal

Depending on the type of request, you will either create the record in the portal or look up an existing Employee.

New Employee Requests

- This includes the New H-1B Request
- Follow the instructions for Creating the Employee Record in the ISSO Portal
- If the Employee is already in the U.S. in H-1B status, and transferring sponsorship to UNC Charlotte, the e-form will collect that information.

Continuing Employee Requests

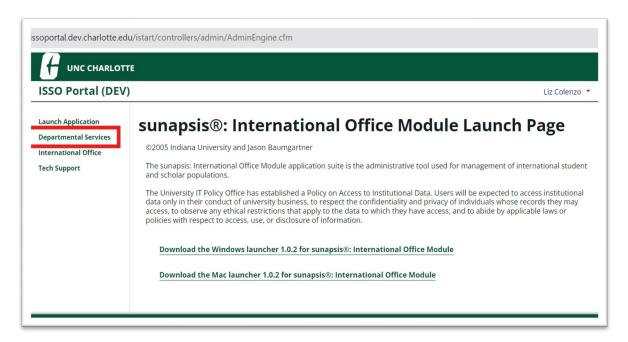
- This includes the **H-1B Extension requests**.
- Follow the instructions below for Looking Up a Record

Requesting a NinerNET ID and confirming that the Employee has activated their account

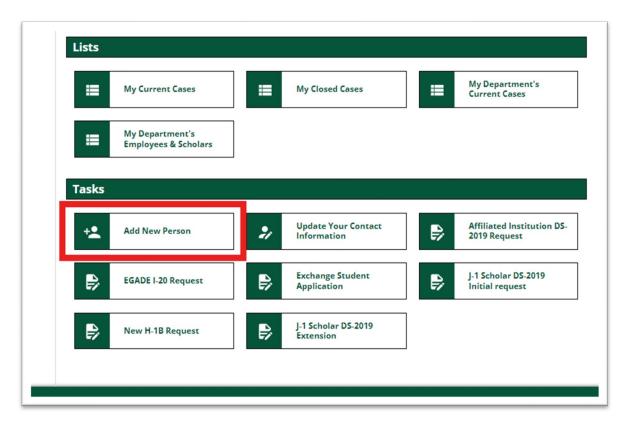
In order for Employees to access the ISSO Portal, they will need to have a Banner ID and NinerNET credentials that they have activated. The hiring department is responsible for communicating this information to the new employee.

Creating the Employee Record

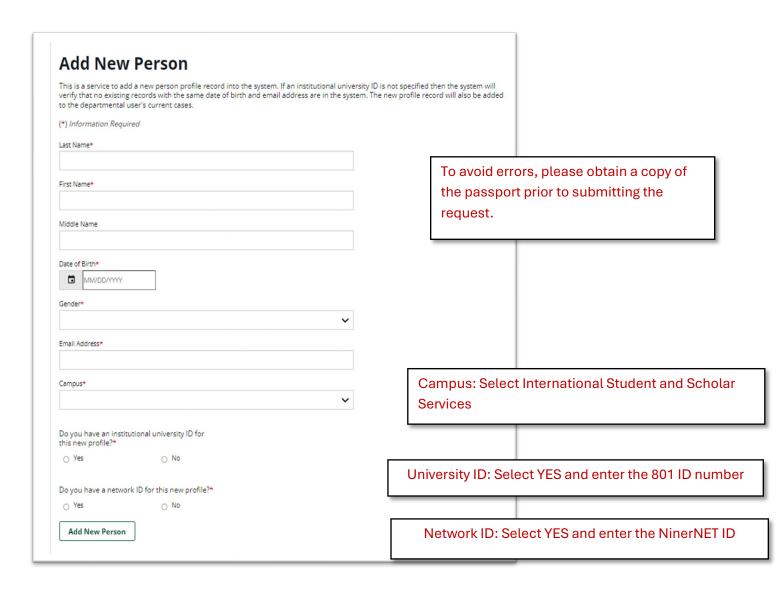
Login to the ISSO Portal and go to Departmental Services



Before beginning a specific request, select: Add New Person



• Complete the eform to add the Employee



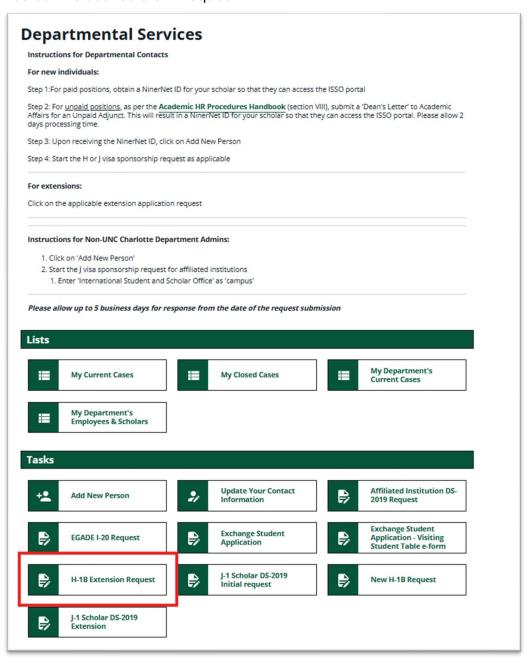
Then select the request you would like to initiate

Looking-up the Employee Record in the ISSO Portal

Login to the ISSO Portal and go to Departmental Services



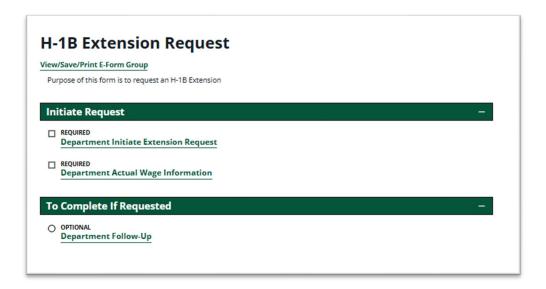
Select the desired eform request



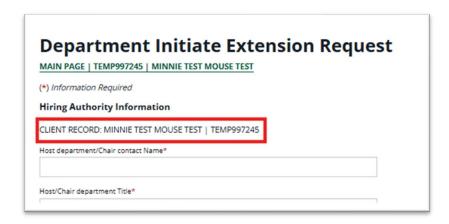
• Enter the University ID and Date of Birth of the Scholar/Employee you will be submitting the request for.



 After you push the 'Find Record' button, the request will open the request main page and will be connected with the Scholar/Employee's record.



• When you click on the Department Form link, you will see the University ID and name of the Employee populated at the top of the page. You will enter the new dates, any changes or updates in funding, and upload the department's updated letter with the extended dates.

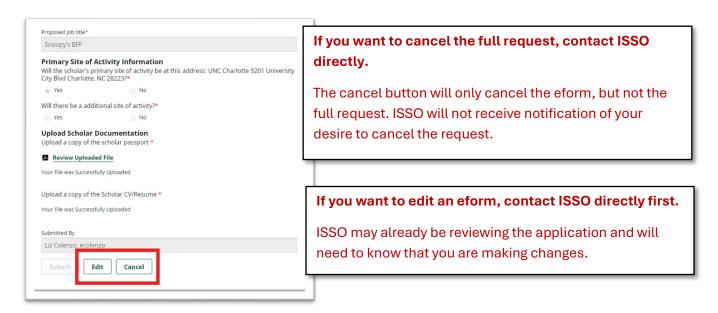


Navigation Tips for All Eform Requests

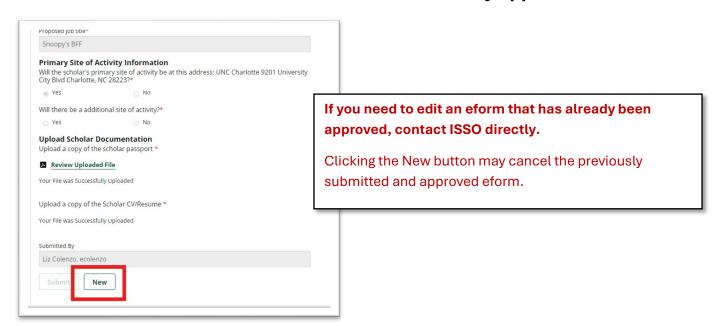
DO NOT use the browser Back button



DO NOT use the Cancel or Edit buttons at the bottom of an already submitted eform



DO NOT use the New button at the bottom of an already approved eform



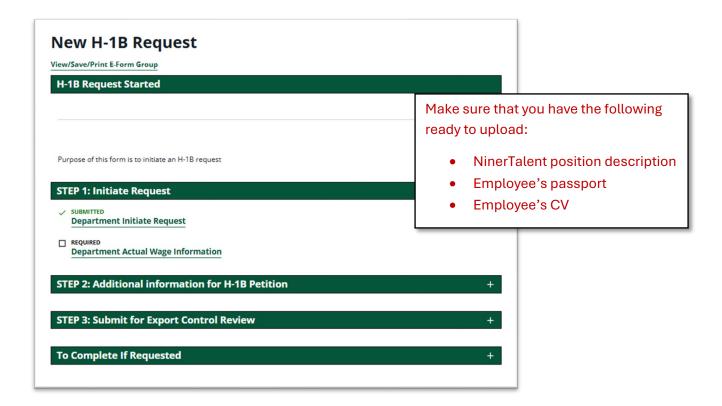
New H-1B Request

Step 1: Request Initiated by Department

Department Administrator

ISSO Portal Eforms: Department Initiate Request and Department Actual Wage Information

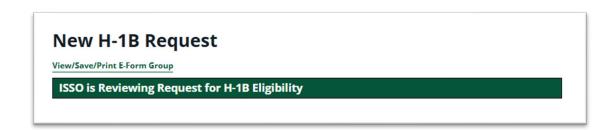
After completing Add New Person, click on the link to begin the New H-1B Request E-form.



ISSO Review

ISSO will review the eform submission to determine if the New H-1B Request should progress.

The status of the request will display in the portal:



ISSO Initial Approval

The following email communication will be sent to the Department Administrator.

Conditional approval of [Employee Name] H-1B request (start export control and prepare offer letter)

Dear

This is to confirm that your initial request for H-1B visa sponsorship has been conditionally approved by the ISSO with the expectation that the hiring department will satisfy the following requirements and that the individual meets the qualifications. Please read the steps below which outline your responsibilities and understand that this can be a 3-6 month process:

Department Admin Responsibilities:

- Part 1: Immediately go to the Office of Research Protections and Integrity <u>Export</u>
 <u>Control website</u> to complete and submit the appropriate form. Please follow those instructions carefully.
- Part 2: Once the international employee has completed and uploaded their required
 information (the ISSO will invite them to log into the portal), the Department Admin
 will be notified that it is time logs back into the system for a final submission to the
 ISSO. At that time, you will be able to review all of the information and you must also
 upload the documents below:
 - Department offer letter
 - Final, signed contract (if applicable based on the position)
- Part 3: The department admin will request the USCIS filing fee checks through
 Accounts Payable following the instructions located on <u>THIS ISSO WEBSITE</u>. Please
 allow 1 to 2 weeks for processing.

Overview & Timeframes:

Upon the department admin's final submission, the export control officer will be

The Department Administrator will receive:

- Instructions on initiating the export control process
- Information on USCIS filing fees
- Overview and timeframes

NOTE: Export control will be completed outside of the ISSO Portal, directly with the Office of Research Protections and Integrity.

Initiate Export Control

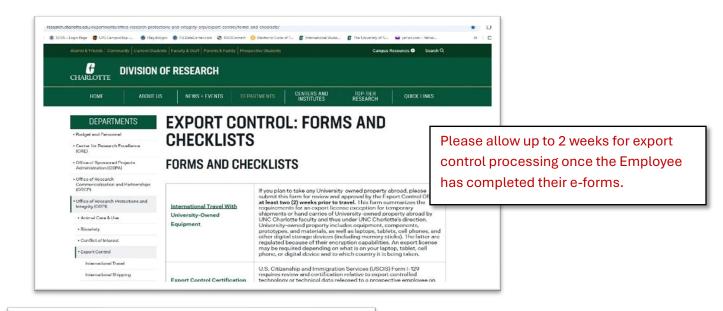
Department Administrator

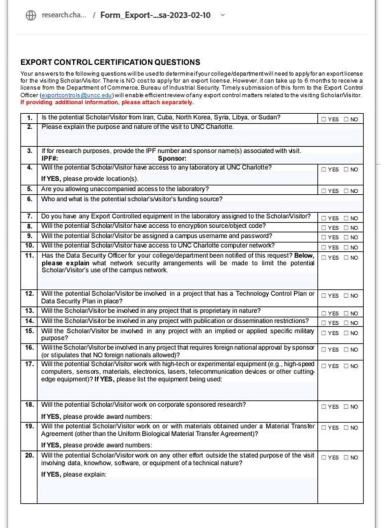
Export Control Process

This process will be initiated outside of the ISSO Portal.

- Go to the Export Control: Forms and Checklists website.
- Complete the appropriate form to help determine whether an export license may be needed for the prospective Employee.
- Submit the completed form to exportcontrol@charlotte.edu.

Export Control Forms





The supervisor and department chair will need to answer these questions and sign at the bottom. Then email the form to exportcontrol@charlotte.edu for review.

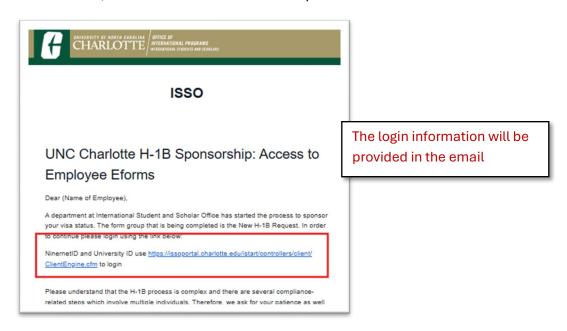
	no United Ct-1	of America th	
ursuant to 28 USC § 1746, I declare under penalty of perjury under the laws of the foregoing is true and correct. My signature below certifies that the information It at I have completed the export control training module and that, if a license is require cholart/visitor any export controlled technical data/technology until the proper authoriza	provided above is red, I will not give	true and correct,	
ilso understand that failure to report completely and accurately may result in export inishable by criminal or civil penalties. If any of the responses to these questions chang ficer in the Office of Research Protections and Integrity at exportcontrols@uncc.ed	e, I will contact th		
ubmissions without the designated signatures cannot be processed and filed by	the University.		
	y 1		
Name / Signature of Supervisor of Prospective Employee	Date	Date	
ave reviewed the above information:			
	Date		
Name / Signature of Department ChainDirector	Date		
	Date		
Name / Signature of Department Chair/Director	Date	□ No	
Internal Use Only:		□ No	

Employee Submits Eforms

Employee

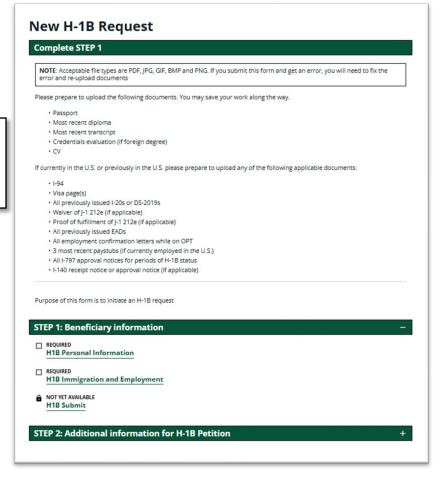
ISSO Portal Employee Eforms

The Employee will receive an email with login instructions, log into the portal using their Banner ID# and NinerNet credentials, and select the New H-1B Request.



The Employee will submit a number of E-forms.

A list of documents to prepare will display for the employee



Status Display for Department Administrator

Once the employee has begun submitting their eforms, the status of the request will display in the portal:



After Submission

Once the H-1B Submit E-form is submitted, the employee will receive an email notification letting them know the eforms were received.

*** This will complete the employee submissions ***

ISSO Review

ISSO will review the eform employee submissions.

The status of the request will display in the portal for the Department Administrator:

The status will also display for the employee:



After ISSO Approves Employee E-forms

The following email communication will be sent to the Department Administrator



ISSO

This is the notification for the Department Administrator to return to the ISSO Portal to complete Steps 2 and 3 [Employee Name] Request in Process: Department Final Contract/Offer Letter Upload and Verification of Export Control Submission

Dear

Your prospective H-1B employee, [Employee Name], has successfully submitted their required documents to the ISSO.

- 1. Next steps:
- In order for the ISSO to begin the Labor Condition Application process through the U.S. Department of Labor, you must now <u>upload the hiring department's final contract and offer letter</u> to the employee's ISSO portal record.
- If you have not already done so, you MUST now submit the department's <u>export</u> <u>control form</u> on behalf of the employee to the Office of Research Protections and Integrity. Failure to complete this step will result in delays in the H-1B process.

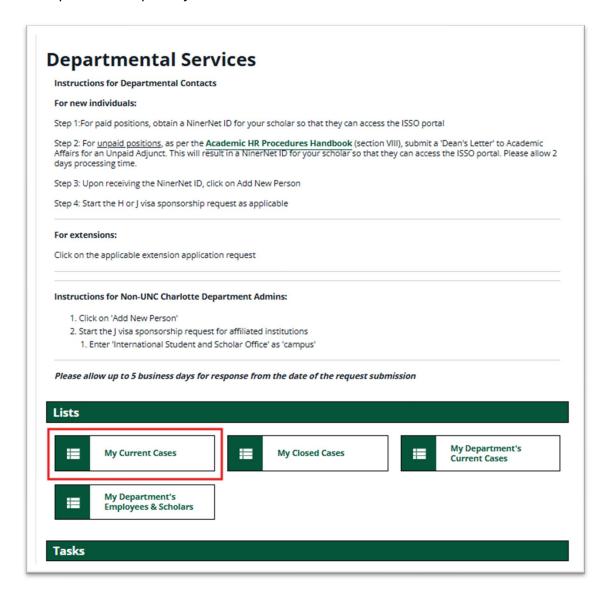
International Student & Scholar Office
UNC Charlotte | Office of International Programs
9201 University City Blvd. | Charlotte, NC 28223
Phone: 704-687-7781 | Fax: 704-687-3168
intisso@charlotte.edu| http://isso.charlotte.edu/

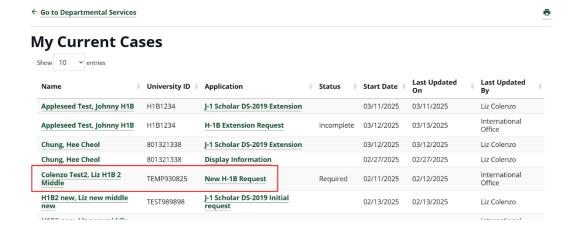
Steps 2 and 3: Department Administrator E-forms

Department Administrator

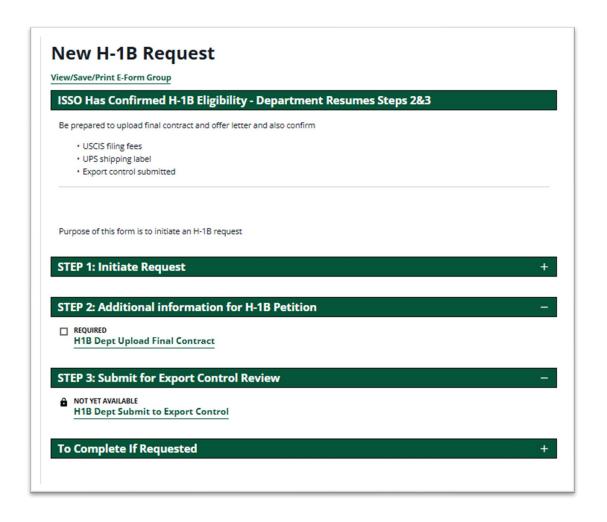
ISSO Portal Eforms: H-1B Dept Upload Final Contract and Dept Submit to Export Control

When the Department Administrator receives notification to return to the ISSO Portal, they will log into the portal and open My Current Cases





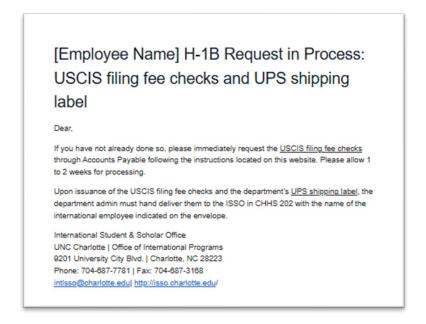
Find the employee and reopen the New H-1B Request



- As soon as the H-1B Dept Upload Final Contract eform is submitted, the H-1B Dept Submit to Export Control will change from 'not yet available' to 'required'.
- You must submit Step 3 'H-1B Dept Submit to Export Control' immediately, so that the Export Control Office can log into the ISSO portal record, view and approve all uploaded documents. This form is simply reminding the department admin if they had not yet completed the export control document to make sure to do it at this time.

After Submission of H-1B Dept Upload Final Contract

The following email reminder will be sent to the department admin:



After Submission of H-1B Dept Submit to Export Control

- The Department Administrator will not receive any notification
- Export Control will receive an email request to review the H-1B submissions. Please allow 1-2 weeks for this review.

The status of the request will display in the portal for the Department Administrator and the Employee:



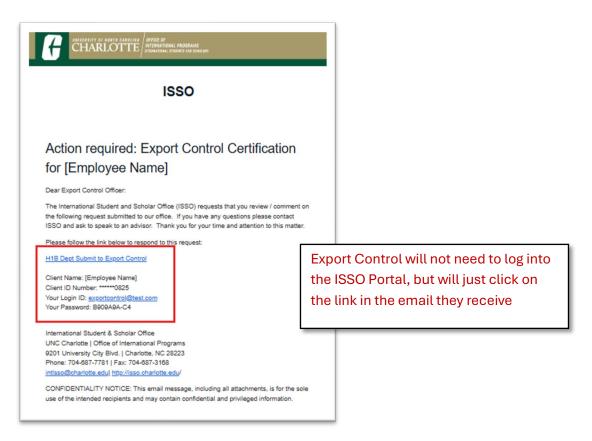
*** This will complete the Department Administrator submissions ***

Step 4: Export Control

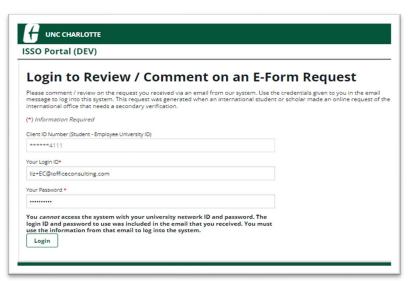
Export Control Officer

ISSO Portal E-form: '2nd Approver' Role

Export Control will receive an email request to review all submitted information



The login information will automatically be populated for them



They will have access to review all E-forms submitted by the Department Administrator, Host Faculty, and the Employee.

After Export Control Final Submission to ISSO

The following will happen:

- ISSO will be notified
- The Department Administrator will receive a summary of the response provided by Export Control



*** This will complete the Export Control submissions ***

The status of the request will display in the portal for the Department Administrator:



The status will also display for the Employee:



ISSO Preparing and Filing of LCA and H-1B Petition

Department Administrator and Employee

Status Display in ISSO Portal:

The Department Administrator and Employee will see status updates in the ISSO Portal as the case progresses.

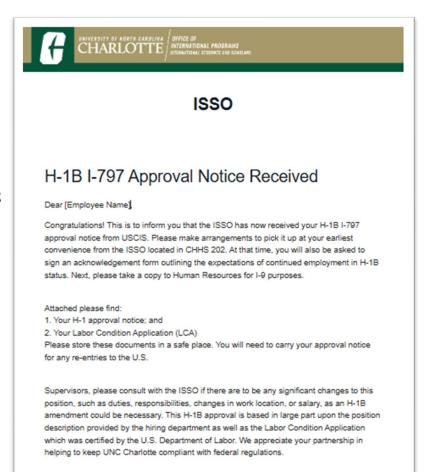
- H-1B Eligibility Confirmed ISSO is Preparing and Filing LCA
- ISSO is Awaiting Export Control Clearance
- ISSO is Processing I-129 Request
- ISSO Mailed the H-1B: Awaiting USCIS Decision
- USCIS Approved Petition

If further information is needed, ISSO will reach out to the Department Administrator or Employee.

H-1B I-797 Approval Notice:

When ISSO receives the I-797 Approval Notice, the Employee will receive an email notification.

Employee will pick-up the original I-797 from the ISSO and take it to HR to complete the I-9 hiring process.



If you have any questions, please let me know.

International Student & Scholar Office