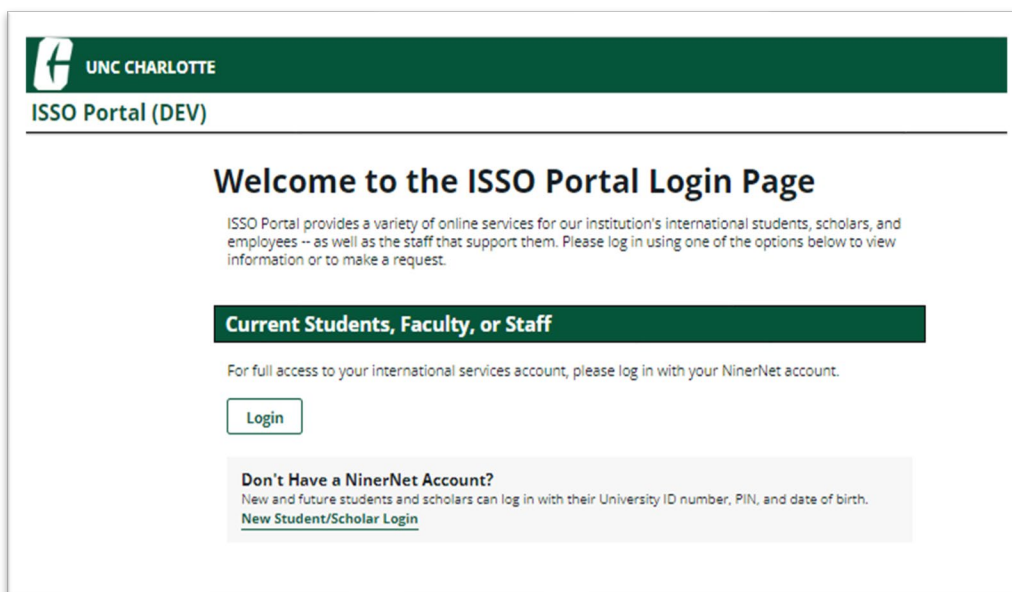


ISSO H-1B Portal Training Guide for Departmental Administrators

Requesting Departmental Access

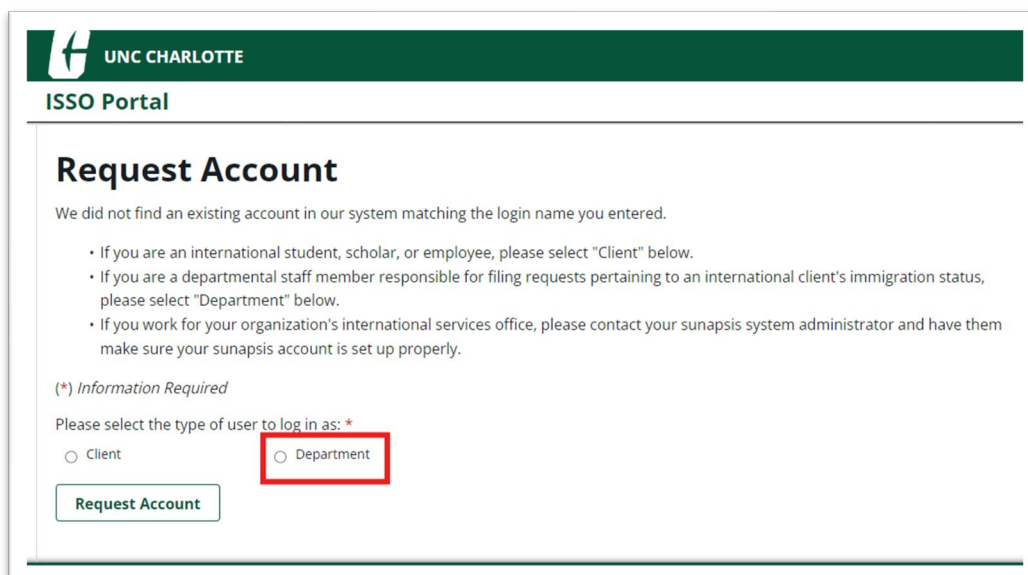
If you do not have access as a Departmental Administrator (Business Officers, Business Service Coordinators, etc), below are the steps you will follow to request access. Reminder: the department admin will be submitting the sponsorship request on behalf of the faculty supervisor (in most cases, this is the department chair).

- Go to <https://issoportal.charlotte.edu/> and Login with your NinerNET ID and Password



The screenshot shows the 'Welcome to the ISSO Portal Login Page'. At the top is the UNC Charlotte logo and the text 'ISSO Portal (DEV)'. Below the header, it says 'Welcome to the ISSO Portal Login Page' and provides a brief description of the portal's services. A green bar highlights the section 'Current Students, Faculty, or Staff'. Below this, it instructs users to log in with their NinerNet account and provides a 'Login' button. A section titled 'Don't Have a NinerNet Account?' offers a link for 'New Student/Scholar Login'.

- Select **Department** for your user type



The screenshot shows the 'Request Account' page. It starts with the UNC Charlotte logo and 'ISSO Portal'. The main heading is 'Request Account'. Below this, a message states: 'We did not find an existing account in our system matching the login name you entered.' This is followed by three bullet points: 1. 'If you are an international student, scholar, or employee, please select "Client" below.' 2. 'If you are a departmental staff member responsible for filing requests pertaining to an international client's immigration status, please select "Department" below.' 3. 'If you work for your organization's international services office, please contact your sunapsis system administrator and have them make sure your sunapsis account is set up properly.' Below the bullets, there is a section titled '(*) Information Required' with the instruction 'Please select the type of user to log in as: *'. There are two radio buttons: 'Client' and 'Department'. The 'Department' radio button is highlighted with a red box. At the bottom, there is a 'Request Account' button.

- Enter your information and submit

The screenshot shows the 'ISSO Portal' header with the UNC Charlotte logo. The main title is '--- Departmental Access Request Form ---'. Below the title is a paragraph: 'Complete this form to gain access to various e-form requests for university departments to request of the international office. These include applications and renewals for H-1B employees, J-1 scholars, and permanent residency petitions.' A section titled '(*) Information Required' contains several fields: 'Your Network ID' (with 'ecolenzo' entered), 'Your Full Name*' (empty), 'Your University E-mail*' (empty), 'Campus*' (a dropdown menu with a downward arrow), 'Department*' (empty), and 'Campus Phone Number*' (empty).

Creating or Looking-up the Employee Record in the ISSO Portal

Depending on the type of request, you will either create the record in the portal or look up an existing Employee.

New Employee Requests

- This includes the New H-1B Request
- Follow the instructions for **Creating the Employee Record** in the ISSO Portal
- If the Employee is already in the U.S. in H-1B status, and transferring sponsorship to UNC Charlotte, the e-form will collect that information.

Continuing Employee Requests

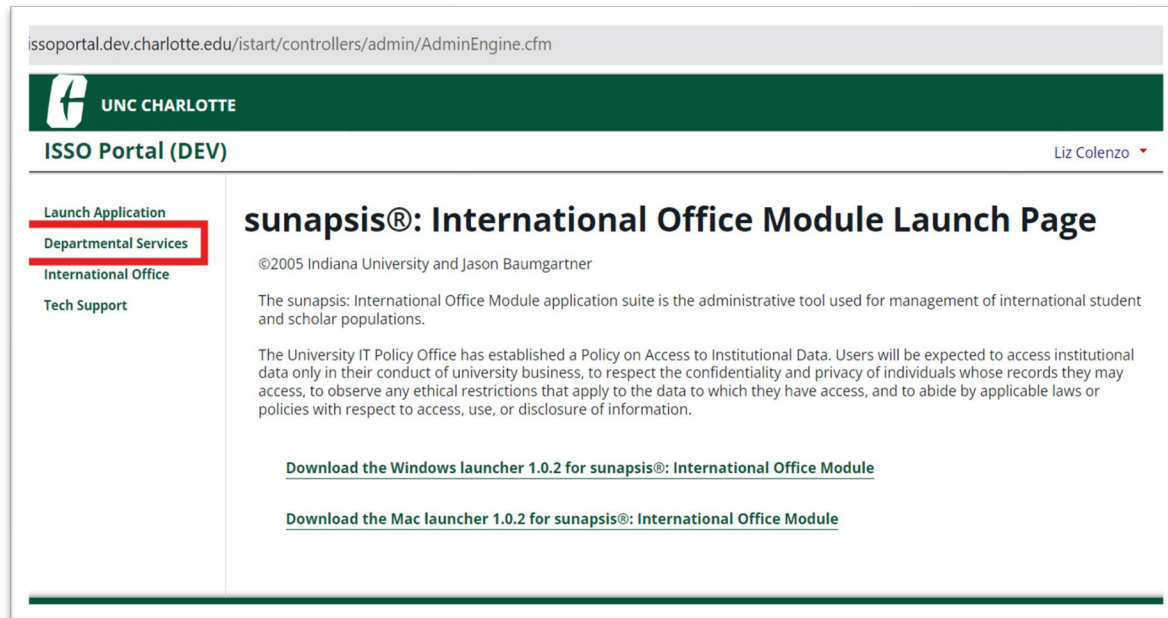
- This includes the **H-1B Extension requests**.
- Follow the instructions below for **Looking Up a Record**

Requesting a NinerNET ID and confirming that the Employee has activated their account

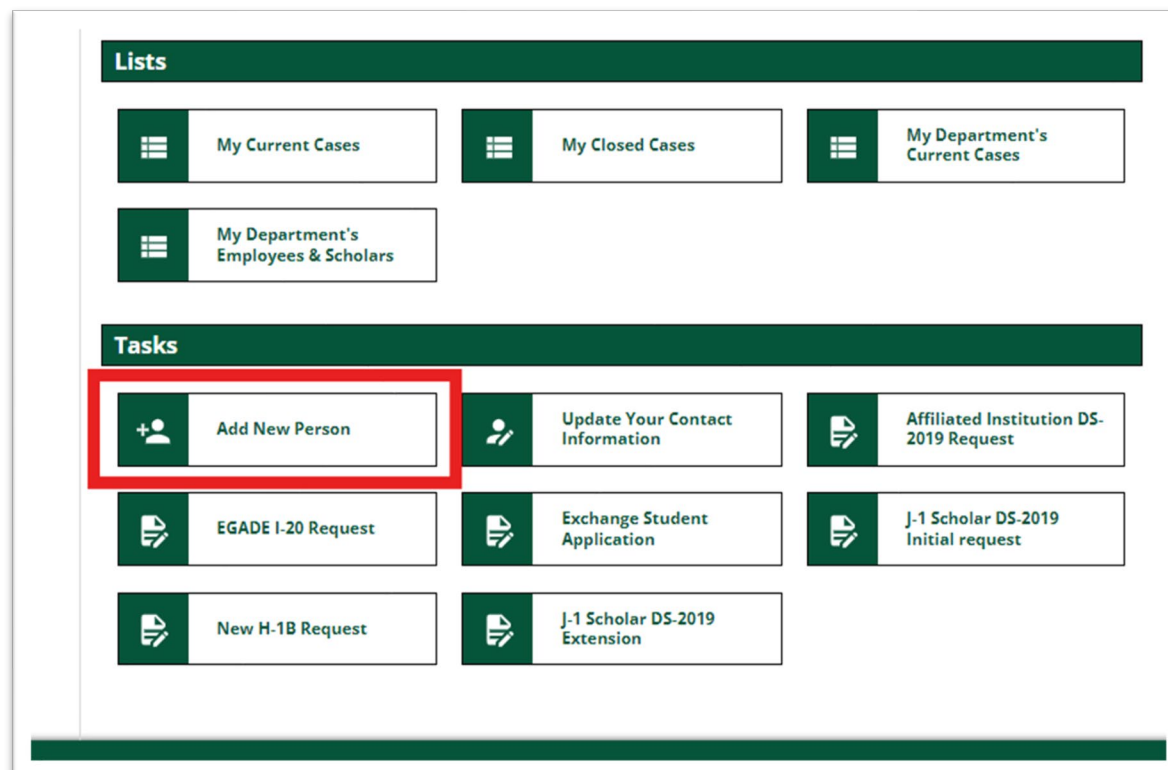
In order for Employees to access the ISSO Portal, they will need to have a Banner ID and NinerNET credentials that they have activated. The hiring department is responsible for communicating this information to the new employee.

Creating the Employee Record

- Login to the ISSO Portal and go to **Departmental Services**



- Before beginning a specific request, select: **Add New Person**



- Complete the eform to add the Employee

Add New Person

This is a service to add a new person profile record into the system. If an institutional university ID is not specified then the system will verify that no existing records with the same date of birth and email address are in the system. The new profile record will also be added to the departmental user's current cases.

(*) Information Required

Last Name*

First Name*

Middle Name

Date of Birth*

Gender*

Email Address*

Campus*

Do you have an institutional university ID for this new profile?*

Do you have a network ID for this new profile?*

Add New Person

To avoid errors, please obtain a copy of the passport prior to submitting the request.

Campus: Select International Student and Scholar Services

University ID: Select YES and enter the 801 ID number

Network ID: Select YES and enter the NinerNET ID

- Then select the request you would like to initiate

Looking-up the Employee Record in the ISSO Portal

- Login to the ISSO Portal and go to **Departmental Services**

[Launch Application](#)
[Departmental Services](#)
[International Office](#)
[Tech Support](#)

sunapsis®: International Office Module Launch Page

©2005 Indiana University and Jason Baumgartner

The sunapsis: International Office Module application suite is the administrative tool used for management of international student and scholar populations.

The University IT Policy Office has established a Policy on Access to Institutional Data. Users will be expected to access institutional data only in their conduct of university business, to respect the confidentiality and privacy of individuals whose records they may access, to observe any ethical restrictions that apply to the data to which they have access, and to abide by applicable laws or policies with respect to access, use, or disclosure of information.

[Download the Windows launcher 1.0.2 for sunapsis®: International Office Module](#)

[Download the Mac launcher 1.0.2 for sunapsis®: International Office Module](#)

- Select the desired eform request

Departmental Services

Instructions for Departmental Contacts

For new individuals:

Step 1: For paid positions, obtain a NinerNet ID for your scholar so that they can access the ISSO portal

Step 2: For unpaid positions, as per the **Academic HR Procedures Handbook** (section VIII), submit a 'Dean's Letter' to Academic Affairs for an Unpaid Adjunct. This will result in a NinerNet ID for your scholar so that they can access the ISSO portal. Please allow 2 days processing time.

Step 3: Upon receiving the NinerNet ID, click on Add New Person

Step 4: Start the H or J visa sponsorship request as applicable

For extensions:

Click on the applicable extension application request

Instructions for Non-UNC Charlotte Department Admins:

1. Click on 'Add New Person'
2. Start the J visa sponsorship request for affiliated institutions
 1. Enter 'International Student and Scholar Office' as 'campus'

Please allow up to 5 business days for response from the date of the request submission

Lists

 My Current Cases

 My Closed Cases

 My Department's Current Cases

 My Department's Employees & Scholars

Tasks

 Add New Person

 Update Your Contact Information

 Affiliated Institution DS-2019 Request

 EGADE I-20 Request

 Exchange Student Application

 Exchange Student Application - Visiting Student Table e-form

 **H-1B Extension Request**

 J-1 Scholar DS-2019 Initial request

 New H-1B Request

 J-1 Scholar DS-2019 Extension

- Enter the University ID and Date of Birth of the Scholar/Employee you will be submitting the request for.

Lookup International Record

Find a profile record based upon the given University ID and Date of Birth. Please note you must have either an official University ID or a Temporary ID that is currently in this system.

(*) Information Required

University ID*

Date of Birth*

MM/DD/YYYY

Find Record

- After you push the 'Find Record' button, the request will open the request main page and will be connected with the Scholar/Employee's record.

H-1B Extension Request

[View/Save/Print E-Form Group](#)

Purpose of this form is to request an H-1B Extension

Initiate Request

☐ REQUIRED [Department Initiate Extension Request](#)

☐ REQUIRED [Department Actual Wage Information](#)

To Complete If Requested

☐ OPTIONAL [Department Follow-Up](#)

- When you click on the Department Form link, you will see the University ID and name of the Employee populated at the top of the page. You will enter the new dates, any changes or updates in funding, and upload the department's updated letter with the extended dates.

Department Initiate Extension Request

[MAIN PAGE](#) | [TEMP997245](#) | [MINNIE TEST MOUSE TEST](#)

(*) Information Required

Hiring Authority Information

CLIENT RECORD: MINNIE TEST MOUSE TEST | TEMP997245

Host department/Chair contact Name*

Host/Chair department Title*

H-1B Extension Request

Request Initiated by Department

Department Administrator

ISSO Portal Eforms: Department Initiate Extension Request and Department Actual Wage Information

To begin the H-1B Extension Request, submit both eforms listed under 'Initiate Request'

NOTE: Some information on record will be displayed for your reference

H-1B Extension Request

[View/Save/Print E-Form Group](#)
Purpose of this form is to request an H-1B Extension

Initiate Request
☐ REQUIRED
[Department Initiate Extension Request](#)
☐ REQUIRED
[Department Actual Wage Information](#)

To Complete If Requested
☐ OPTIONAL
[Department Follow-Up](#)

Department Initiate Extension Request

[MAIN PAGE](#) | [TEMP997245](#) | [MINNIE TEST MOUSE TEST](#)

(*) Information Required

Hiring Authority Information

CLIENT RECORD: MINNIE TEST MOUSE TEST | TEMP997245

Host department/Chair contact Name*

Host/Chair department Title*

Host/Chair department contact Email*

Select the Host/Chair department*

Select the Host/Chair division*

Employee Position Information

Current End Date %loc_emplatestposexitdate% not available %

MM/DD/YYYY

New End Date (cannot exceed 3 years from current end date)*

MM/DD/YYYY

Below is the current information on record for your reference:

Department Actual Wage Information

[MAIN PAGE](#) | [TEMP997245](#) | [MINNIE TEST MOUSE TEST](#)

(*) Information Required

CLIENT RECORD: MINNIE TEST MOUSE TEST | TEMP997245

Does the position supervise full-time employees?*

☐ Yes ☐ No

Are there other conditions affecting the pay rate?*

☐ Yes ☐ No

Actual Wage

The U.S. Department of Labor requires employers to pay its H-1B employees no less than the actual wage level it pays all personnel with similar experience and qualifications holding the same position or the prevailing wage level - whichever is higher.

Are there employees in the department with the same title and qualifications?*

☐ Yes ☐ No

Departmental Responsibilities

The hiring department is responsible for the following actions:

- Submitting a UPS shipping label to the ISSO for expedited courier service
- Submitting a request to Accounts Payable for USCIS filing fees

Information regarding each of the above will be sent to you shortly and can also be found on [THIS ISSO WEBSITE](#)

Please indicate the current status of these items below

UPS Shipping Label

Do you have the UPS shipping label already?*

☐ Yes ☐ No

After you have submitted both eforms, the employee will be invited to submit additional information in the ISSO portal.

Navigation Tips for All Eform Requests

DO NOT use the browser Back button

Department Initiate Extension Request

MAIN PAGE | TEMP436384 | BRIDGET TEST SAIL GERMAN

(*) Information Required

J-1 Exchange Visitors may, depending on their original J-1 category and program length, be eligible to extend their program.

Program length runs from a minimum of 3 weeks to the maximum period allowed for a specific program classification as follows:

- Research Scholar: 5 years

To go back to the request main page, click on the link at the top of eform

DO NOT use the Cancel or Edit buttons at the bottom of an already submitted eform

Proposed job title*

Snoopy's BFF

Primary Site of Activity Information

Will the scholar's primary site of activity be at this address: UNC Charlotte 9201 University City Blvd Charlotte, NC 28223?*

☒ Yes ☐ No

Will there be a additional site of activity?*

☐ Yes ☐ No

Upload Scholar Documentation

Upload a copy of the scholar passport *

[Review Uploaded File](#)

Your File was Successfully Uploaded

Upload a copy of the Scholar CV/Resume *

Your File was Successfully Uploaded

Submitted By

Liz Colenzo, ecolenzo

If you want to cancel the full request, contact ISSO directly.

The cancel button will only cancel the eform, but not the full request. ISSO will not receive notification of your desire to cancel the request.

If you want to edit an eform, contact ISSO directly first.

ISSO may already be reviewing the application and will need to know that you are making changes.

DO NOT use the New button at the bottom of an already approved eform

Proposed job title*

Snoopy's BFF

Primary Site of Activity Information

Will the scholar's primary site of activity be at this address: UNC Charlotte 9201 University City Blvd Charlotte, NC 28223?*

☒ Yes ☐ No

Will there be a additional site of activity?*

☐ Yes ☐ No

Upload Scholar Documentation

Upload a copy of the scholar passport *

[Review Uploaded File](#)

Your File was Successfully Uploaded

Upload a copy of the Scholar CV/Resume *

Your File was Successfully Uploaded

Submitted By

Liz Colenzo, ecolenzo

If you need to edit an eform that has already been approved, contact ISSO directly.

Clicking the New button may cancel the previously submitted and approved eform.

New H-1B Request

Step 1: Request Initiated by Department

Department Administrator

ISSO Portal Eforms: Department Initiate Request and Department Actual Wage Information

After completing Add New Person, click on the link to begin the New H-1B Request E-form.

New H-1B Request

[View/Save/Print E-Form Group](#)

H-1B Request Started

Purpose of this form is to initiate an H-1B request

STEP 1: Initiate Request

☒ SUBMITTED
[Department Initiate Request](#)

☐ REQUIRED
[Department Actual Wage Information](#)

STEP 2: Additional information for H-1B Petition +

STEP 3: Submit for Export Control Review +

To Complete If Requested +

Make sure that you have the following ready to upload:

- NinerTalent position description
- Employee's passport
- Employee's CV

ISSO Review

ISSO will review the eform submission to determine if the New H-1B Request should progress.

The status of the request will display in the portal:

New H-1B Request

[View/Save/Print E-Form Group](#)

ISSO is Reviewing Request for H-1B Eligibility

ISSO Initial Approval

The following email communication will be sent to the Department Administrator.

Conditional approval of [Employee Name] H-1B request (start export control and prepare offer letter)

Dear,

This is to confirm that your initial request for H-1B visa sponsorship has been conditionally approved by the ISSO with the expectation that the hiring department will satisfy the following requirements and that the individual meets the qualifications. Please read the steps below which outline your responsibilities and understand that this can be a 3-6 month process:

Department Admin Responsibilities:

- Part 1: Immediately go to the Office of Research Protections and Integrity [Export Control website](#) to complete and submit the appropriate form. Please follow those instructions carefully.
- Part 2: Once the international employee has completed and uploaded their required information (the ISSO will invite them to log into the portal), the Department Admin will be notified that it is time to [log back into the system for a final submission to the ISSO](#). At that time, you will be able to review all of the information and you must also upload the documents below:
 - Department offer letter
 - Final, signed contract (if applicable based on the position)
- Part 3: The department admin will request the USCIS filing fee checks through Accounts Payable following the instructions located on [THIS ISSO WEBSITE](#). Please allow 1 to 2 weeks for processing.

Overview & Timeframes:

- Upon the department admin's final submission, the export control officer will be

The Department Administrator will receive:

- Instructions on initiating the export control process
- Information on USCIS filing fees
- Overview and timeframes

NOTE: Export control will be completed outside of the ISSO Portal, directly with the Office of Research Protections and Integrity.

Initiate Export Control

Department Administrator

Export Control Process

This process will be initiated outside of the ISSO Portal.

- Go to the [Export Control: Forms and Checklists](#) website.
- Complete the appropriate form to help determine whether an export license may be needed for the prospective Employee.
- Submit the completed form to exportcontrol@charlotte.edu.

Export Control Forms

Please allow up to 2 weeks for export control processing once the Employee has completed their e-forms.

The supervisor and department chair will need to answer these questions and sign at the bottom. Then email the form to exportcontrol@charlotte.edu for review.

EXPORT CONTROL CERTIFICATION: SIGNATURES

Pursuant to 28 USC § 1746, I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. My signature below certifies that the information I provided above is true and correct, that I have completed the export control training module and that, if a license is required, I will not give the prospective Scholar/Visitor any export controlled technical data/technology until the proper authorization is received.

I also understand that failure to report completely and accurately may result in export control and/or sanctions violations punishable by criminal or civil penalties. If any of the responses to these questions change, I will contact the Export Controls Officer in the Office of Research Protections and Integrity at export-controls@umcc.edu.

Submissions without the designated signatures cannot be processed and filed by the University.

Name / Signature of Supervisor of Prospective Employee
Date

I have reviewed the above information:

Name / Signature of Department Chair/Director
Date

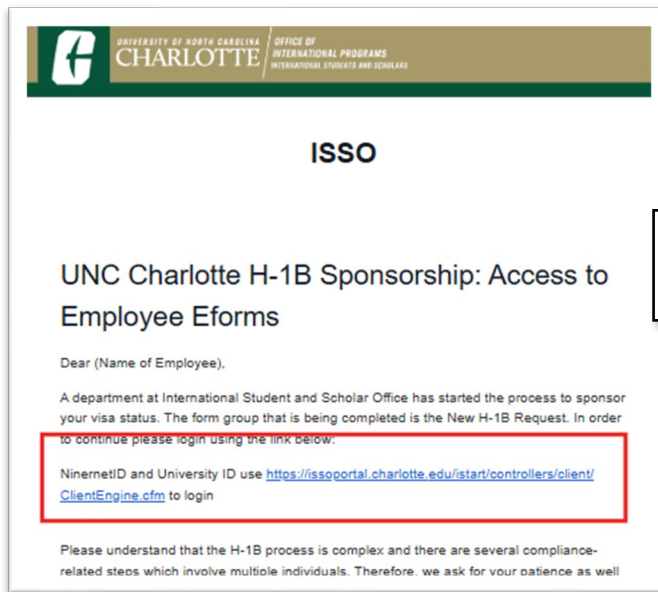
Internal Use Only:		
Restricted Party Screening completed and clear?	☐ Yes	☐ No
Is a License required to release technical data/technology to the prospective Visitor/Scholar?	☐ Yes	☐ No
Name / Signature of Export Control Officer	Date	

Employee Submits Eforms

Employee

ISSO Portal Employee Eforms

The Employee will receive an email with login instructions, log into the portal using their Banner ID# and NinerNet credentials, and select the New H-1B Request.



The login information will be provided in the email

The Employee will submit a number of E-forms.

A list of documents to prepare will display for the employee

New H-1B Request

Complete STEP 1

NOTE: Acceptable file types are PDF, JPG, GIF, BMP and PNG. If you submit this form and get an error, you will need to fix the error and re-upload documents

Please prepare to upload the following documents. You may save your work along the way.

- Passport
- Most recent diploma
- Most recent transcript
- Credentials evaluation (if foreign degree)
- CV

If currently in the U.S. or previously in the U.S. please prepare to upload any of the following applicable documents:

- I-94
- Visa page(s)
- All previously issued I-20s or DS-2019s
- Waiver of J-1 212e (if applicable)
- Proof of fulfillment of J-1 212e (if applicable)
- All previously issued EADs
- All employment confirmation letters while on OPT
- 3 most recent paystubs (if currently employed in the U.S.)
- All I-797 approval notices for periods of H-1B status
- I-140 receipt notice or approval notice (if applicable)

Purpose of this form is to initiate an H-1B request

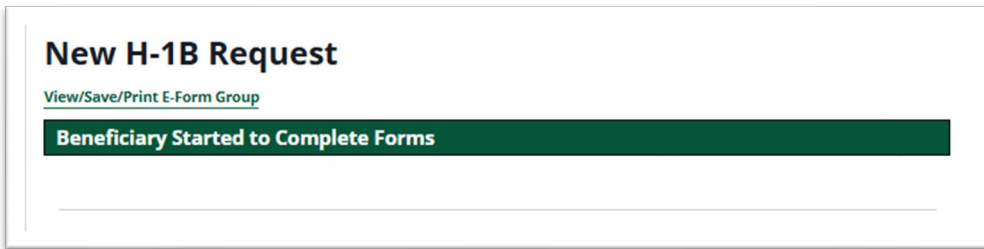
STEP 1: Beneficiary information

- ☐ REQUIRED
[H1B Personal Information](#)
- ☐ REQUIRED
[H1B Immigration and Employment](#)
- ☐ NOT YET AVAILABLE
[H1B Submit](#)

STEP 2: Additional information for H-1B Petition

Status Display for Department Administrator

Once the employee has begun submitting their eforms, the status of the request will display in the portal:



The screenshot shows a web interface for a 'New H-1B Request'. At the top, the title 'New H-1B Request' is displayed in bold. Below it, there is a link 'View/Save/Print E-Form Group'. A prominent dark green banner with white text reads 'Beneficiary Started to Complete Forms'. Below the banner, there is a horizontal line.

After Submission

Once the H-1B Submit E-form is submitted, the employee will receive an email notification letting them know the eforms were received.

***** This will complete the employee submissions *****

ISSO Review

ISSO will review the eform employee submissions.

The status of the request will display in the portal for the Department Administrator:

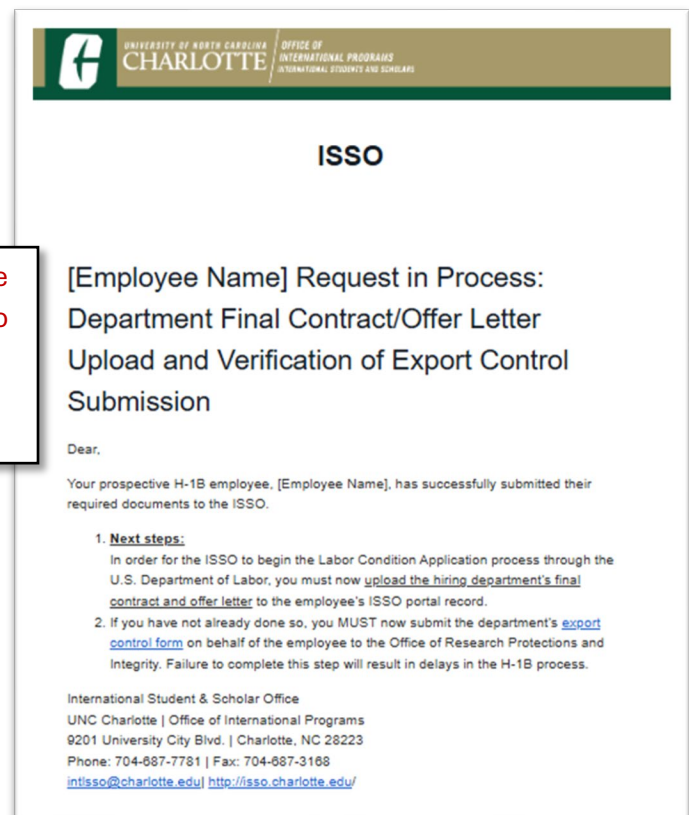
The status will also display for the employee:

New H-1B Request
[View/Save/Print E-Form Group](#)
ISSO is Reviewing Beneficiary Information for H-1B Eligibility

After ISSO Approves Employee E-forms

The following email communication will be sent to the Department Administrator

This is the notification for the Department Administrator to return to the ISSO Portal to complete Steps 2 and 3



Steps 2 and 3: Department Administrator E-forms

Department Administrator

ISSO Portal Eforms: H-1B Dept Upload Final Contract and Dept Submit to Export Control

When the Department Administrator receives notification to return to the ISSO Portal, they will log into the portal and open My Current Cases

Departmental Services

Instructions for Departmental Contacts

For new individuals:

Step 1: For paid positions, obtain a NinerNet ID for your scholar so that they can access the ISSO portal

Step 2: For unpaid positions, as per the **Academic HR Procedures Handbook** (section VIII), submit a 'Dean's Letter' to Academic Affairs for an Unpaid Adjunct. This will result in a NinerNet ID for your scholar so that they can access the ISSO portal. Please allow 2 days processing time.

Step 3: Upon receiving the NinerNet ID, click on Add New Person

Step 4: Start the H or J visa sponsorship request as applicable

For extensions:

Click on the applicable extension application request

Instructions for Non-UNC Charlotte Department Admins:

1. Click on 'Add New Person'
2. Start the J visa sponsorship request for affiliated institutions
 1. Enter 'International Student and Scholar Office' as 'campus'

Please allow up to 5 business days for response from the date of the request submission

Lists



My Current Cases



My Closed Cases



My Department's
Current Cases



My Department's
Employees & Scholars

Tasks



My Current Cases

Show 10 entries

Name	University ID	Application	Status	Start Date	Last Updated On	Last Updated By
Appleseed Test, Johnny H1B	H1B1234	J-1 Scholar DS-2019 Extension		03/11/2025	03/11/2025	Liz Colenzo
Appleseed Test, Johnny H1B	H1B1234	H-1B Extension Request	Incomplete	03/12/2025	03/13/2025	International Office
Chung, Hee Cheol	801321338	J-1 Scholar DS-2019 Extension		03/12/2025	03/12/2025	Liz Colenzo
Chung, Hee Cheol	801321338	Display Information		02/27/2025	02/27/2025	Liz Colenzo
Colenzo Test2, Liz H1B 2 Middle	TEMP930825	New H-1B Request	Required	02/11/2025	02/12/2025	International Office
H1B2 new, Liz new middle new	TEST989898	J-1 Scholar DS-2019 Initial request		02/13/2025	02/13/2025	Liz Colenzo

Find the employee and reopen the New H-1B Request

New H-1B Request

[View/Save/Print E-Form Group](#)

ISSO Has Confirmed H-1B Eligibility - Department Resumes Steps 2&3

Be prepared to upload final contract and offer letter and also confirm

- USCIS filing fees
- UPS shipping label
- Export control submitted

Purpose of this form is to initiate an H-1B request

STEP 1: Initiate Request



STEP 2: Additional information for H-1B Petition



☐ REQUIRED
[H1B Dept Upload Final Contract](#)

STEP 3: Submit for Export Control Review



NOT YET AVAILABLE
[H1B Dept Submit to Export Control](#)

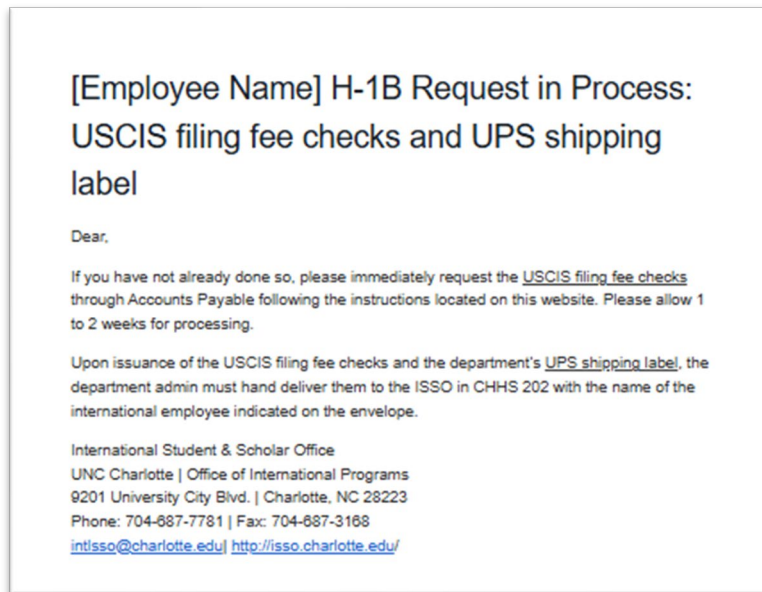
To Complete If Requested



- As soon as the H-1B Dept Upload Final Contract eform is submitted, the H-1B Dept Submit to Export Control will change from 'not yet available' to 'required'.
- You must submit Step 3 'H-1B Dept Submit to Export Control' immediately, so that the Export Control Office can log into the ISSO portal record, view and approve all uploaded documents. This form is simply reminding the department admin if they had not yet completed the export control document to make sure to do it at this time.

After Submission of H-1B Dept Upload Final Contract

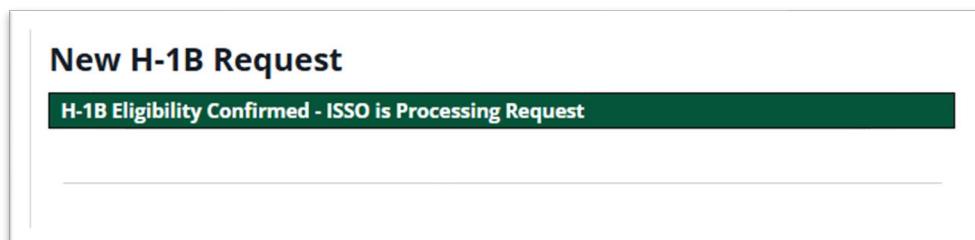
The following email reminder will be sent to the department admin:



After Submission of H-1B Dept Submit to Export Control

- The Department Administrator will not receive any notification
- Export Control will receive an email request to review the H-1B submissions. Please allow 1-2 weeks for this review.

The status of the request will display in the portal for the Department Administrator and the Employee:



***** This will complete the Department Administrator submissions *****

Step 4: Export Control

Export Control Officer

ISSO Portal E-form: '2nd Approver' Role

Export Control will receive an email request to review all submitted information

ISSO

Action required: Export Control Certification for [Employee Name]

Dear Export Control Officer:

The International Student and Scholar Office (ISSO) requests that you review / comment on the following request submitted to our office. If you have any questions please contact ISSO and ask to speak to an advisor. Thank you for your time and attention to this matter.

Please follow the link below to respond to this request:

[H1B Dept Submit to Export Control](#)

Client Name: [Employee Name]
Client ID Number: *****0825
Your Login ID: exportcontrol@test.com
Your Password: B909A9A-C4

International Student & Scholar Office
UNC Charlotte | Office of International Programs
9201 University City Blvd. | Charlotte, NC 28223
Phone: 704-687-7781 | Fax: 704-687-3168
intisso@charlotte.edu | <http://isso.charlotte.edu/>

CONFIDENTIALITY NOTICE: This email message, including all attachments, is for the sole use of the intended recipients and may contain confidential and privileged information.

Export Control will not need to log into the ISSO Portal, but will just click on the link in the email they receive

The login information will automatically be populated for them

UNC CHARLOTTE

ISSO Portal (DEV)

Login to Review / Comment on an E-Form Request

Please comment / review on the request you received via an email from our system. Use the credentials given to you in the email message to log into this system. This request was generated when an international student or scholar made an online request of the international office that needs a secondary verification.

(*) Information Required

Client ID Number (Student - Employee University ID)
*****4111

Your Login ID*
liz+EC@iofficeconsulting.com

Your Password *

You cannot access the system with your university network ID and password. The login ID and password to use was included in the email that you received. You must use the information from that email to log into the system.

Login

They will have access to review all E-forms submitted by the Department Administrator, Host Faculty, and the Employee.

After Export Control Final Submission to ISSO

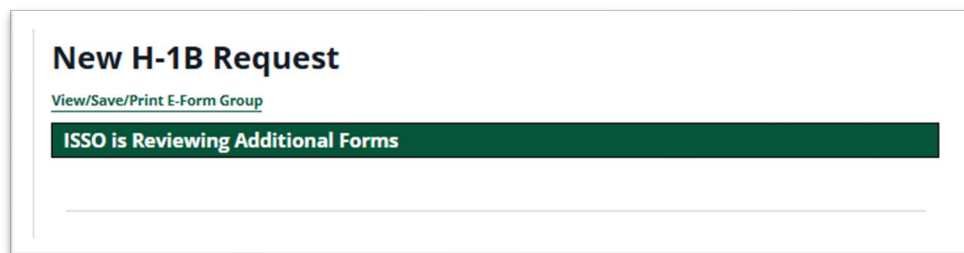
The following will happen:

- ISSO will be notified
- The Department Administrator will receive a summary of the response provided by Export Control

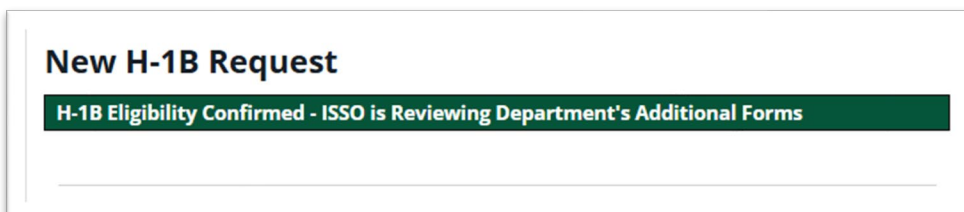


***** This will complete the Export Control submissions *****

The status of the request will display in the portal for the Department Administrator:



The status will also display for the Employee:



ISSO Preparing and Filing of LCA and H-1B Petition

Department Administrator and Employee

Status Display in ISSO Portal:

The Department Administrator and Employee will see status updates in the ISSO Portal as the case progresses.

- H-1B Eligibility Confirmed - ISSO is Preparing and Filing LCA
- ISSO is Awaiting Export Control Clearance
- ISSO is Processing I-129 Request
- ISSO Mailed the H-1B: Awaiting USCIS Decision
- USCIS Approved Petition

If further information is needed, ISSO will reach out to the Department Administrator or Employee.

H-1B I-797 Approval Notice:

When ISSO receives the I-797 Approval Notice, the Employee will receive an email notification.

Employee will pick-up the original I-797 from the ISSO and take it to HR to complete the I-9 hiring process.

